



## **CANDIDATE INFORMATION** for the exciting role in our Care team:

[Senior Residential Care Workers](#)  
[Permanent, temporary, full-time](#)

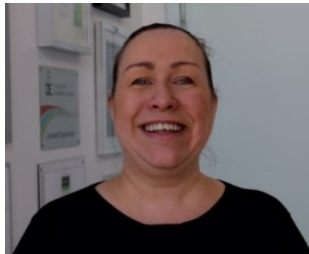
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## A message from the Director

Dear Applicant,



**Thank you for your interest in the Good Shepherd Centre (GSC). Our work helps and supports young people who have experienced extreme difficulties in their lives to make sense of their experiences and build hope for the future.**

We want to give you a flavour of who we are, what we do and why, and how we go about our work. We want to share the vision and values of Team GSC so that you understand what the rewards and challenges of working with us might be for you. We also want to tell you about the lives and experiences of young people who come to stay here with us.

In this pack, there are some links to sections on our website which explain the purpose of GSC, how the different departments work together towards the best care, education and specialist support the young people who come to stay with us need, and to the stories of the young people we support.

Everyone at GSC is committed to making a positive difference alongside and for young people. The GSC's purpose is to provide a positive, life changing experience for young people through individual care, education and skills development. We do this through trying to make sure everything we do upholds the values and principles of kindness, respect, nurture, and relational and rights-based practice. This means we have a strengths-based approach, and we get to know and to understand each young person as an individual and build trust and positive relationships with them. We work with families and other adults in their life to support each young person to move forward from the often-extreme challenges and harm they have experienced.

There is a well know proverb or saying, which is common across several different African cultures and languages, which is '*It takes a village to raise a child.*' In the Kijita language the literal translation is that regardless of a child's biological parents, their upbringing belongs to the community. So, for the children and young people at GSC and in our care, we know this means a whole team/whole Centre approach and valuing every colleague in every job role; because whatever our role; we all play our part, working together in the best interests of the children and young people we support.

The GSC has made a commitment to [#KeepThePromise](#) and all our staff team will have a part to play as we further strengthen our care, education and health and wellbeing teams.

If you are committed to making a positive difference to the lives of vulnerable young people through being a positive role model for GSC, we'd love to hear from you.

We hope to meet with you to discuss this opportunity,



Alison Gough, Director, GSC

## Introduction to the Good Shepherd Centre

*“Our purpose is to provide a positive, life-changing experience for young people through individual care, education and skills development focused on promoting young people’s mental and emotional wellbeing and longer-term positive outcomes”*

We are a Scottish charity that provides a secure care & intensive care service for vulnerable young people based in Bishopton, Renfrewshire and are privileged to be situated in a 38-hectare campus; within a beautiful countryside setting and stunning views over the Clyde estuary.

We support young people from the age of 12 up to 18 in secure care and 20 in close support care. We work alongside their families and the professionals involved in their lives, to make sense of their experiences and to build hope, coping skills and goals for the future.

Young people live in one of our 4 houses or 2 cottages depending on the level of support required. They continue their education in our school on campus or attend further education out with the campus.

We offer a place of safety and nurture and a positive, holistic and strengths-based ethos.

GSC has gone through an exciting period of growth and we’re on journey for a further period of development with strategic goals aimed at Keeping [The GSC Promise](#) in place for 2021-2024.

### Context of Work

Young people are referred to us through the Children’s Hearing System and the Criminal Justice System. They have experienced difficulties in their lives, and many will have faced traumatic and harmful situations and may be experiencing psychological distress; mental health problems; and problems coping with managing feelings and day to day life.

### Values

Our values are at the core of every decision we make as a team; we are **Kind, Nurturing, Resilient,** and **Rights Respecting**. In addition to our core values, ‘**Hope**’ has also been part of our ethos for a long time, as we believe without Hope we cannot achieve our goals.

### Working for us

We have a caring, experienced and committed staff team. This multi-professional, multi-skilled team includes qualified and registered residential childcare managers and staff teams for each House, and GTC registered teachers within our Education Department. Our senior staff promote and model a positive, compassionate, strengths and relational based approach to all aspects of our work and encourage a culture and climate of ‘whole centre community’, where the dignity, needs and rights of the individual are respected at all times.

In addition to our residential care and Teaching staff, we have a number of other specialist practitioners including learning support staff with specific skills, Clinical and Forensic Psychologists and advisors, therapists, creative arts, sports and vocational coaches and tutors.

Team GSC includes c150 staff and our Director leads a Senior Management Team including:

- Head of Secure Care
- Head of Intensive Support & Throughcare

➤ Head of Education

## Our structure



Organisational structure.pdf

## SSQR

You can read more about our work and outcomes for young people in our SSQR (2020-2021)

[Service Standards & Quality Reports - Good Shepherd Centre \(gsc.scot\)](#)

## Care Inspectorate Report (2022)

We are very proud of our scores and the feedback we received from young people, staff, social workers and the care inspectors. You will find the full report for both secure and close support [here](#).



## Senior Residential Care Worker

### Job description

Position title:	Senior Residential Care Workers
Reports to:	House Manager
Contract Type:	Permanent/Temporary
Position Type:	Full time
Hours of work:	37.5 hours
Pattern of work:	Rotational three weekly shift pattern including early, mid, late; weekend shifts and the occasional nightshifts.
Salary guideline:	£29,310 - £35,687 per annum

### Purpose:

The Senior Residential Care Worker is a key position, occupying a role critical to the overall welfare of young people in the residential setting. You will promote and uphold the vision and values of the Good Shepherd Centre as a place of care, safety, and learning. Our purpose is to provide a positive, life changing experience for young people through individual care, education and skills development focused on promoting young people's mental and emotional wellbeing and longer-term positive outcomes.

Through ensuring that the work is in keeping with legislative, procedural, and good practice requirements and guidance, the overall focus of the role is to build trusting relationships with young people within a nurturing, stimulating and safe environment. You will work as part of a team to support young people to meet their needs, achieve their goals and build hope for their future.

### Main Duties:

1. The Senior Residential Care Worker will undertake all of the responsibilities as prescribed within the job description of the RCW.
2. Promote the wellbeing and protection of children and young people.
3. To assist in the case team management.
4. As required assist & monitor the use of financial resources.
5. Mentor the development of individuals / teams to enhance performance.
6. To be involved in the monitoring of systems of the House.
7. Ensure the care environment effectively meets the physical, social, emotional needs of the young people.
8. The job holder may be asked to work nightshifts dependent on operational requirements as required by SMT.

## Person Specification

	Essential	Desirable
<b>Qualifications</b>		<ul style="list-style-type: none"> <li>You must possess or be working towards the Higher National Certificate in Social Care and/or the Scottish Vocational Qualification in Care at Level 3 (or Caring for Children and Young People), or equivalent qualifications recognized by the Scottish Social Services Council.</li> </ul>
<b>Experience</b>	<ul style="list-style-type: none"> <li>Experience of working with young people in social care, preferably in Residential Child Care</li> </ul>	
<b>Professional Registration</b>	<ul style="list-style-type: none"> <li>To maintain registration within employment/to register with the Scottish Social Services Council (SSSC) under the 'Residential Child Care Workers' category within the first six months of employment. This is a legal requirement within the Care sector for individuals to be registered under the correct category within the six-month timescale of the commencement of employment.</li> </ul>	
<b>Professional Qualities</b>	<ul style="list-style-type: none"> <li>You will possess capabilities in relation to viewing the safety and welfare of young people as paramount.</li> <li>Giving commitment and support to the work of the team.</li> <li>Making effective efforts to develop the skills and competences of others.</li> <li>Appreciating the significance of safe care and interpreting this accurately for individual service users and others.</li> <li>Recognising own areas of responsibility and accountability;</li> </ul>	<ul style="list-style-type: none"> <li>Awareness of the importance of being a good role model for our young people</li> <li>An understanding of the needs of different young people</li> <li>Good time management and organisational skills</li> </ul>

	<p>and always maintaining a high standard of service delivery and consistency of approach in work practice.</p> <ul style="list-style-type: none"> <li>• The ability to develop good relationships with young people, parents and colleagues.</li> <li>• The ability to motivate and provide encouragement for young people to provide hope for their future.</li> <li>• The ability to work well as part of a team &amp; also to use own initiative.</li> <li>• You must have excellent written/verbal communication &amp; interpersonal skills necessary for developing and maintaining positive relationships in a challenging environment.</li> </ul>	
<b>Personal Qualities</b>	<ul style="list-style-type: none"> <li>• You will be flexible and imaginative in dealing with challenging situations.</li> <li>• Be able to listen sympathetically, correctly responding to concerns, motives, and feelings of others.</li> <li>• Have an open mindedness and flexibility in dealing with situations.</li> <li>• Be aware of the range of emotions in self and others.</li> <li>• Be able to take responsibility for your own actions and effectively use your own initiative.</li> <li>• A caring &amp; approachable personality</li> </ul>	<ul style="list-style-type: none"> <li>• Competence, dedication, passion &amp; sense of humour</li> <li>• You must be interested in learning and demonstrate a willingness to be flexible and creative.</li> <li>• Patience, respect, and empathy</li> <li>• Good listener and attentiveness</li> <li>• A non-judgemental attitude and open-mindedness.</li> </ul>

### Additional information

If you would like to find out more about this opportunity, please contact the HR Department on [hrdepartment@gsc.scot](mailto:hrdepartment@gsc.scot) or Tel: 01505 864500.

### Rotational three-week shift pattern

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Week 1	L	E	L	E	O	L	L
Week 2	E	O	O	M	L	E	E
Week 3	O	L	E	L	E	O	O



The shift times for this shift pattern are as follows:

- E: 7:45am – 3:30pm (7:45am - 4:00pm on Thursdays)
- L: 3:00pm – 10:30pm (2:00pm – 10:30pm on Thursdays)
- M: 1:15pm – 4:00pm
- O: Day off

## Benefits

Below is a summary of our typical Statement of Main Terms and Conditions of Employment.

We believe we offer a generous package of benefits to all our employees including:

### Hours of work

Core hours of work for a full-time post will be 37.5 hours.

### Annual leave

The annual leave for the post is 20 days, rising to 25 days after 5 years' service and to 28 days after 10 years' service.

The annual leave year runs from 1<sup>st</sup> January to 31<sup>st</sup> December

There are 12 additional days per annum which are designated as public holidays.

Pro-rata for part time staff

### Pension

Employees with permanent contracts, or temporary contracts lasting 3 months or more, become members of the Local Government Pension Fund, unless they apply to opt out.

The employee contribution is based on salary level.

### Other benefits

- **Other benefits:**
  - Cycle to Work Scheme
  - Employee Assistance Programme
  - Access to Blue Light Card scheme offering a range of discounts from large national retailers to local businesses in a wide range of categories including holidays, cars, days out, fashion, gifts, insurance phones and much more!
  - Investment in workforce development
  - Complimentary meals for care staff while on duty
  - Staff Service Awards
  - On site car parking and more

## How to apply

We hope you have found the information in this pack both useful and informative.

If you are looking for a new and exciting role in the third sector and would welcome the opportunity to help young people achieve their potential, then working as part of our dedicated and experienced team may be a good move for you.

**Please note**, as per our company policy, we are strictly unable to accept CV's.

**To apply**, please complete our application form available to download on our website at the link below and submit to [applications@gsc.scot](mailto:applications@gsc.scot) by the closing date. Alternatively, you can request an application pack by email at [applications@gsc.scot](mailto:applications@gsc.scot) or by telephone on 01505 864500.

If you are selected for an interview, we will contact you within fourteen days of the closing date.

Pre-Employment Medical Questionnaires will be undertaken prior to confirmation of employment. All convictions whether spent or unspent must be declared. These posts are regulated work with children under the Protection of Vulnerable Groups (Scotland) Act 2007. The preferred candidate will be required to join the PVG Scheme or undergo a PVG Scheme update check. Where an individual has spent a continuous period of 3 months or more out with the UK in the last 5 years, an Overseas Criminal Record Check will be required. You will be required to provide this check. A confirmed offer of employment and commencement in the post will be subject to the outcome of both these pre-employment checks being deemed satisfactory.

Applications will be shortlisted for interview by matching the details given in their application against the job description and person requirements. We would therefore ask you to provide clear evidence to show how your experience, skills and knowledge match those requirements.

We are developing an innovative selection process to have a focus on values and engagement with young people.

Thank you for your interest in working with us. If you have any questions at all, please do not hesitate to contact either the contacts given herein for each job role or the HR department on 01505-864500.

Best wishes,

The Good Shepherd Centre



*"Staff try to support you as much as possible to help you maintain a positive image for the future" Young Person*

[www.gsc.scot](http://www.gsc.scot)

**Come and join our amazing team!**

