

## Guidance for Visitors during the COVID-19 Pandemic



**We are delighted to be able to welcome visitors to the centre again. We are only able to do this safely by making sure that we follow physical distancing and infection control rules.**

**Please do not visit us if you any of the following symptoms of Coronavirus (Covid-19) or if you have been in contact with anyone that has any of these symptoms:**



**We understand that this is a very difficult time, but if you are displaying these symptoms, it is really important for everyone's safety that you stay at home.**

## What to expect when you get here

- 1. When you arrive at the Centre you will be asked to sanitise your hands, using the sanitiser available in the Reception Area.**
- 2. You will be given access to a locker by a member of staff and you will be able to keep your belongings there during your visit.**
- 3. You may be asked to wear a facemask, if you do not have your own we can provide one.**
- 4. You will be shown to the area where your visit is taking place and you will be supported by a member of the GSC Team.**
- 5. You will have to stay 2 metres apart from others, including the young person you are visiting.**



## What do I need to know?

**A maximum of two visitors at any time.**

**Each visit will be limited to a maximum of 1 hour.**

**You will be expected to follow the physical distancing rules by keeping 2 metres apart.**

**You may be asked to wear a facemask during your visit.**

**When you arrive you will be welcomed into one of the areas we have identified for visits. The garden and sports pitch will be utilised for outdoor visits and a number of meeting rooms are available for indoor visits.**

## Frequently Asked Questions

### **Q. Am I allowed to bring gifts?**

**Yes, however these should be handed to a Duty Officer when you arrive. Please note that we cannot accept wrapped gifts.**

### **Q. What items aren't allowed in the Centre?**

**As with all visits, to keep young people, staff and visitors safe, we cannot allow certain personal items, potentially dangerous items or illegal items into the centre, but you will have access to a locker to store personal belongings during your visit.**

#### **Prohibited items are:**

**Mobile phone, keys, money, wallet/purse, bank cards, alcohol & drugs, matches/lighters, tobacco products, E-cigarettes, cans, glass items, cameras, tools, crash helmets, aerosols, marker pens, chewing gum & plastic bags.**



**If you wish to visit, please contact us to make arrangements.**

**Good Shepherd Centre  
Greenock Road, Bishopton PA7 5PW**

**Phone: 01505 864500**

**Fax: 01505 864501**

**Email: [enquiries@goodshepherdcentre.org.uk](mailto:enquiries@goodshepherdcentre.org.uk)**